

Get the message?

You'll never miss another call with Flexicall Manager the complete call management platform



M2
Technology
The Answer



*All your calls,
Voicemail and
SMS can now
be managed...*



*... from your
desktop with the
Flexicall Manager*



*This powerful call
management platform
provides MORE*

- ▲ *More Included Features*
- ▲ *More Functionality*
- ▲ *More Flexibility*
- ▲ *More Value*

M2Technology *The Answer*

VOICEMAIL

- ▲ Up to 999 Voicemail boxes
- ▲ Up to 200 messages per box
- ▲ Programmable message duration
- ▲ Time and date stamp in 3 formats:
 - None
 - Time only
 - Date and time
- ▲ Automatic purge of message options: 1 day to 3 months to never
- ▲ Notification via handset, desktop or externally to your mobile phone

USER MENU

- ▲ Listen to current message, previous & next message
- ▲ Delete, delete all
- ▲ Send internal Voicemail to another user
- ▲ Record, listen to or erase greeting message
- ▲ Program external notification number
- ▲ Change or disable access password
- ▲ Pause and step back of VM messages
- ▲ Forward messages to another VM box or group of boxes with ability to add comments
- ▲ Define group of boxes for members

GREETING MESSAGES

- ▲ Up to 5 x 1 minute greeting messages per VM box
- ▲ User selectable by handset, desktop or system in-band
- ▲ While greeting message is playing the caller can:
 - Return to the operator
 - Transfer to another internal extension
 - Transfer to a mobile number
 - Go back to menu
- ▲ The caller can skip the greeting message

LAN INTEGRATION AND CLIENT SOFTWARE



INCLUDED

DESKTOP MANAGEMENT

- ▲ Retrieve Voicemail from your handset or desktop
- ▲ Listen, variable rewind, pause, stop
- ▲ Select next or previous message
- ▲ Forward a message to an extension or group
- ▲ Save messages to a directory on your computer for future reference
- ▲ Manually attach .wav file to emails
- ▲ Auto play • Auto archive
- ▲ Display name
- ▲ Block shared messages
- ▲ Choose from 10 different icons
- ▲ Select which greeting message to play:
 - Company • Busy • No answer • Do not disturb
 - Out to lunch • None
- ▲ Password protected if required
- ▲ Offers access to SMS
- ▲ Retrieve messages from anywhere in the world

SMS PLATFORM

Complete SMS service now available from your desktop via the pre-configured Flexical Manager GSM modem.

- ▲ Send and receive SMS messages from your desktop
- ▲ Store up to 1000 contact details
- ▲ Import & export via CSV (comma separated values)
- ▲ Send to an individual or a group
- ▲ Send SMS immediately or delay to a specific time and/or date
- ▲ Save text messages automatically to a directory
- ▲ Attach text information to any of the 100 Auto Attendant menus and SMS to your clients

NEW OPTION

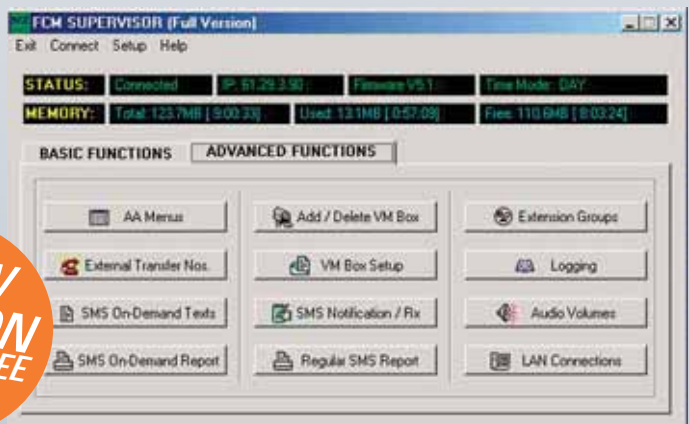


SUPERVISOR SOFTWARE

License specific for Supervisor Access to manage the system.

- ▲ Trial for 10 days: Use it - Like it - Buy it !
- ▲ Adjust time, date & holiday settings
- ▲ Add/delete Voicemail boxes & set up extension groups
- ▲ Monitor Voicemail messages for age and number
- ▲ Clear specific messages
- ▲ Change destination of Auto Attendant actions
- ▲ Edit external transfer numbers
- ▲ View logging details
- ▲ Change audio volume
- ▲ SMS notification text
- ▲ Set up text for SMS information
- ▲ Set up text for SMS upon request feature
- ▲ Reporting on SMS usage

**NEW OPTION
10 DAY FREE TRIAL**



AUTO ATTENDANT

- ▲ Professional audio productions available
- ▲ Up to 100 menus
- ▲ Up to 12 single digit options per menu, plus timeout
- ▲ DISA support (direct dial of extension number)
- ▲ DISA support to Voicemail recording
- ▲ DISA support to Voicemail retrieval
- ▲ Menu access code to any of the 100 menus
- ▲ Selective playback of menus:
 - Based on the time and date: day, lunch, night, holiday or special
 - Based on the type of call: Ring cadence or PABX inband signalling controlled
- ▲ Menu functions:
 - Transfer calls to extensions
 - Transfer to external numbers, including mobile phones (ISDN required)
 - Invoke Voicemail
 - Jump to other menus
 - Play information messages
- ▲ Group menus (allows timed events for more than one group)
- ▲ User can record selected Service Messages
- ▲ Gain access to any menu via user code
- ▲ 100 access codes available
- ▲ Codes maybe 1 - 6 digits

INFORMATION MESSAGES

Up to 100 messages

Commands available while playing info messages



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www.m2technology.com.au

M2 AUDIO 'ON HOLD'

- ▲ 14 Day Free Trial upon installation
- ▲ 2 Independent Processors
- ▲ Up to 100 On-Hold Channels per processor
- ▲ Flexible message play modes:
 - Pre-programmed sequence of messages
 - Play a manually selected message
 - Play timed messages
- ▲ Timed messages can be programmed to play by date and/or time and/or weekday



AUDIO PRODUCTION

- ▲ Professional recording studio & production service
 - Script writing
 - Voice talent
 - Music
- ▲ Information On-Hold Messages
- ▲ Day and Night Greeting Messages
- ▲ Information Messages
- ▲ Customised Company Voicemail Greeting

INTRODUCTORY OFFER

FREE Professional audio production of day/night messages with every new installation

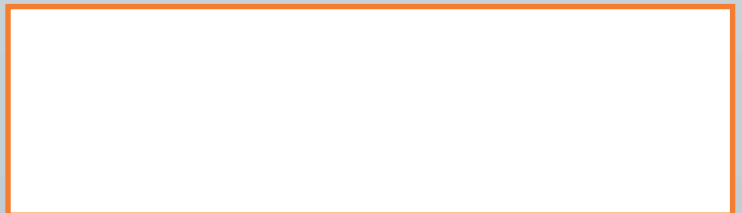
TECHNICAL INFORMATION

HARDWARE

- ▲ Number of analogue line ports: 4, 6, or 8
- ▲ Number of On-Hold ports: 2
- ▲ Storage media: Solid stage flashcard 128mb - 512mb
- ▲ Choice of audio qualities:
 - High 9PCM), 4 hours per 128mb storage
 - Normal (ADPCM), 9 hours per 128mb of storage
 - Low (16k ADPCM), 18 hours per 128mb of storage
- ▲ Housing: 290mm x 205mm x 23mm plastic injection moulding
- ▲ Power: Switch mode power supply 12 volt DC 1.5A
- ▲ Pre-configured GSM modem [option]

TELEPHONE SYSTEM INTEGRATION

- ▲ Support for up to 10 digit extension numbers
- ▲ Storage for up to 30 external telephone numbers for transfers from AA menu
- ▲ Expanded PABX control strings programmability - up to 32 characters per string
- ▲ Expanded inband signalling programmability - up to 64 strings of 32 characters each
- ▲ Programmable ring cadences
- ▲ Support for "unknown" rings
- ▲ Support for fast response to any ring
- ▲ Programmable service tone cadences



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